

It is essential and recommended to keep your projector up-to-date with the latest Android TV system software. This allows you to take advantage of the latest features, application improvements and bug fixes. For more details about system upgrade instruction and improvements, please read through the following:

Bug and feature improvements with v11.1.0.61

- Optimized the Bluetooth connection, pairing process, and fix Bluetooth speaker light prompt.
- Optimized eye protection function and logic and lower brightness with light engine and DLP sequence.
- Modify the retrogression projection ratio.
- Added obstacle avoidance priority logic and algorithm to fix potential jamming issue.
- Optimized Picture Quality, Audio Quality settings to fix potential image difference and split screen/green screen issue.
- Fixed potential failure with some setting not reset during factory reset.
- Fixed the problem with fast/slow TOF function.
- Fixed the issue where auto focus does not respond during manual focus.
- Fixed the problem with eye-protecting backlighting is not restored sometimes when wake up from deep hibernation.
- Fixed eye protection not functioning beyond one meter.
- Fixed USB-C is not recognized when it is turned on for the first time.
- Fixed problem with WallColor gain fail.
- Fixed screen flickering when switching 3D mode.
- Fixed HDMI CEC device name sometimes is incorrect.

- Removed the white screen overexposure detection.
- Removed Basic Mode to avoid potential black screen issue. (Until Issue resolved by Google).
- Updated built-in Android Security Patch Level to May, 2025.
- Updated built-in Google Service Suite to May, 2025.

Before system update

- Please connect your projector to the Internet to receive up-to-date system firmware
- Please make sure to plug in the AC power for a stable power supply
- Please update all your apps before installing new Google TV system

Things to note for the system update:

- The system update time is approximately 15 minutes when the bandwidth is around 20 Mbps.
- Make sure to connect your projector to a stable AC power outlet before beginning the process.
- Stay in the update screen and do not change screens while the process is ongoing
- Your projector will restart during and after the update process until you see the Google TV main screen again
- Please update Google TV system by following instruction

Download and Update System

1. Go to "Settings" at Home Screen of Google TV
2. Click "All setting"
3. Go to "System" and select "About"
4. Click "System Update"
5. Click "Check for update"
6. Click "Restart now" to complete the update

Note:

The GP520's Google TV OTA FW update service is now available, please be noted that you might not receive the update notice from the notification of the dashboard function when reading this Google TV update notice due to the update policy and process management from Google, even if you have tried "Check for update" in settings. If you still do not receive the update notice from Google TV a month after this Google TV update notice is released, please contact BenQ in your area for further assistance.

Please also be noted reconnection and reactivation could be required for Bluetooth device, remote control pairing, wireless projection, and network after system update.

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